



Dear Healthcare Provider,

On behalf of the entire team at Orange County Labs, Inc., I would like to extend a warm welcome to our esteemed laboratory. We are delighted to have the opportunity to work with you and to provide you with the highest quality laboratory services.

At Orange County Labs, we are committed to providing accurate, reliable, and timely laboratory testing services to healthcare providers and their patients. Our team of experienced and dedicated professionals utilizes the latest technology and techniques to ensure that all laboratory tests are performed with the utmost precision and accuracy.

We offer a wide range of laboratory testing services, including many routine and specialized esoteric testing assays, drug testing, COVID-19 testing, and many more. We take great pride in the quality of our services and are dedicated to providing exceptional customer service to all of our clients.

As a new healthcare provider, we would like to extend our full support to you and your team. Our experienced staff is available to answer any questions you may have about our laboratory services or to assist you in any way possible. We look forward to working with you and helping you provide the best possible care to your patients.

Thank you for choosing Orange County Labs as your laboratory testing partner. We are confident that our partnership will be successful and look forward to a long and fruitful relationship. As we reflect on the positive difference you and all doctors make in the lives of your patients and how we value your partnership, we welcome you to ***Your Personal Medical Laboratory!***

Sincerely,

Bryan J. Muhlenbruch

CEO

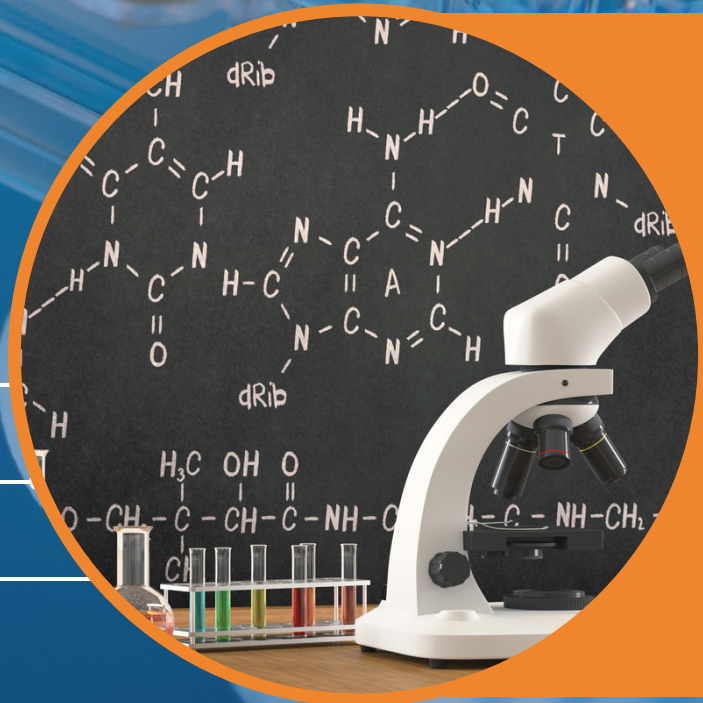
Orange County Labs, Inc.

15165 Triton Lane, Huntington Beach, California ~ 714/894-1591

orangecountylabs.com – info@orangecountylabs.com



Customizing & Optimizing Your Practice



WHO WE ARE

We are a full-service, high-complexity clinical medical laboratory specializing in a broad range of molecular and clinical testing services.

We offer an elite team of highly trained and experienced clinical laboratory professionals who are committed to optimizing each patient outcome!

We believe in a proactive approach to healthcare, from anticipating drug interactions to analyzing risk for diseases and antibiotic resistance. Our mission is to find solutions and transform personalized medicine "today" and not just the "future". We challenge the idea that people have limited control over their health futures. Just like you, illness, disease and cancer hit close to home for us. We knew there had to be a solution and we were determined to find it, and share it with all value-driven professionals.

OUR MISSION

To keep patients at the forefront of all we do. To perfect diagnostic solutions for optimal patient outcomes using the newest technology and expertise.



OUR VISION

A world where we foster improved technological advancement in healthcare and the overall improved health of the people we serve.



OUR VALUES

- ☯ Quality
- ☯ Service
- ☯ Dependability

- ☯ Integrity
- ☯ Innovation
- ☯ Accountability



OUR PROCESS



TECHNOLOGY

We utilize the highest quality and proven state-of-the-art technology to assure the delivery of the most sensitive and specific results possible. We are determined on being the highest quality full-service medical laboratory in the industry.

Our Laboratory Information System is LabDaq software, which has been recognized as the worlds largest & most advanced LIS Portal system in the world. Some of the features are:

- Ability for our physicians to log in and view their patients' confidential results online.
- Being able to order personalized test menus online and archive all orders.
- Receive email, auto-fax results, or bi-directional interface with any HL-7 EMR.
- Serial-Monitoring Reporting for precise management of specific tests over time.

Scan QR Code To Get Started Today!

- ✓ Complete QR Code New Client Registration
- ✓ Concierge Call With VIP Services
- ✓ Receive Supplies & Portal Log-Ins
- ✓ Collect & Package for Auto Pick-Up
- ✓ Portal Results Within 24 Hours or Less

vipservices@orangecountylabs.com 714.894.1591



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TESTING SERVICES

Clinical Chemistry & Special Chemistry

Specimen Type: Blood. Turnaround time 24 hours or LESS.

Analysis of bodily fluids for diagnostic and therapeutic purposes.

Indication(s) for testing:

Routine blood work, Male-Wellness and Female-Wellness Panels and full-spectrum of specialized testing for your one-stop solution!

Toxicology

Specimen type(s): Urine. Turnaround time: 24-48 hours.

Toxicology testing can determine the presence of a variety of prescribed and illicit medications hair, urine and/or saliva samples. Our drug testing can compliment a variety of clinical spaces including: physician offices, hospitals, methadone clinics, counseling centers, halfway houses, rehabilitation treatment centers, child/family services, mental health facilities, schools and universities. This testing helps providers increase the safety of prescribing medications, assess the efficacy of treatment plans and ensure treatment adherence.

Indication(s) for testing:

Baseline evaluation of new patient (investigate current or recent use of relevant drugs).

Patient is not responding to treatment.

Patient is experiencing adverse effects from treatment.

Misuse, abuse or diversion is suspected.

Women's Health

Specimen type: Liquid PAP (ThinPrep or SurePath), BD Max Swab, Urine, EZ-Swab™.

Turnaround time: 24-72 hours.

Our women's health portfolio covers the necessary yearly well woman exam testing as well as any symptomatic issues women may be faced with on a regular basis. GBS (group B strep) is also part of this portfolio for expectant mothers.

Indication(s) for testing:

Well women yearly exams.

Symptomatic issues.

Patients who are having unprotected sex.

Patients with a new partner or multiple partners. Expectant mothers.

UTI Test

Specimen types(s): Urine. Turnaround Time: 24-48 hours.

Molecular UTI test is a PCR test that replaces a traditional urine culture by providing rapid identification and quantification of common UTI Pathogens and Antibiotic Resistance.

Indication(s) for testing:

Test is used to diagnose and treat urinary tract infections.

Cystic Fibrosis

Specimen type: Buccal swab or blood.
Turnaround time: 3-5 business days.

The SimpleCF™ test follows practice guidelines published by the American College of Obstetricians and Gynecologists (ACOG) which recommend that CF carrier testing, including 23 specific mutations (plus reflex testing) be offered to every woman of reproductive age and couples planning a family.

Indication(s) for testing:

SimpleCF™ carrier testing should be done for the mother only. If the mother is a CF carrier, then her partner should be tested. During pregnancy, concurrent screening of the patient and her partner is suggested if there are time constraints for decisions regarding prenatal diagnostic evaluation.

Pharmacogenetics

Specimen type: Buccal swab **Turnaround time:** 3-5 business days. Pharmacogenetic testing looks for variations in DNA that influences how a person metabolizes and responds to prescription medications. This test uses a painless cheek swab and provides actionable dosing guidance to optimize pharmacotherapy to help diagnose a potential cause for unwanted side effects, adverse drug reactions and/or lack of therapeutic efficacy. Advances in personalized medicine are assisting providers to help prescribe the right drug to the right patient at the right time.

Indication(s) for testing:

Condition not improving.

Unwanted side effects. Depression/bipolar, etc.

Allergic or adverse drug reactions.

Starting or taking anticoagulant therapies.

Prenatal Testing

Specimen type: Blood. **Turnaround time:** 7-10 business days.

Non-invasive Prenatal Test (NIPT) represents a major advance in prenatal testing by providing a non-invasive approach to assess fetal chromosomal health. Changes in chromosome copy number (chromosomal aneuploidies) are responsible for several developmental conditions including Downs Syndrome, Edwards Syndrome and Patau Syndrome. NIPT provides informed results without the risks associated with invasive procedures, such as amniocentesis or chorionic villus sampling (CVS).

Indication(s) for testing:

Advanced Maternal Age (>35 y)

Fetal Growth Abnormalities

Positive Serum Screen

Personal or Family History of Chromosomal Abnormalities or Genetic Conditions

Cancer Screening & Oncology

Specimen type: Blood. **Turnaround time:** 2-5 business days.

These tests can empower you to change the course of cancer. Testing can help evaluate a potential predisposition for cancer. This means you can take proactive steps to decrease your patient's risk and help them inform other family members about their risks. IF cancer runs in the family, it is better to find out sooner rather than later. Oncology treatment optimization is another useful opportunity with our technology and monitoring options.

Indication(s) for testing:

Personal history of cancer.

First or second degree blood relative with early onset (<50 y) of breast, ovarian, colorectal and/or pancreatic cancer.

Blood relatives (same side of family) with same or related cancer.

Known familial mutation (e.g. BRCA1, BRA2, TP53).

VIP PATIENT SERVICES

VIP Mobile Phlebotomy

- 🌀 Home
- 🌀 Office
- 🌀 Church
- 🌀 School
- 🌀 Events
- 🌀 Nursing Homes

Monday-Friday (8:00am-5pm)



VIP Customized Patient Care

- 🌀 Elderly
- 🌀 Military
- 🌀 Police
- 🌀 Fire
- 🌀 City Employees
- 🌀 Teachers
- 🌀 Students
- 🌀 Disabled



VIP Customized Patient Care- FREE

Special orders and full-service collections for ALL specimen types with a single-point of contact for perfect coordination. We customize our VIP services to best meet your requirements with industry leading Turn-Around-Times, usually 24 hours or less.

Blood Chemistries and Special Chemistries, Urine Toxicology for Drug of Abuse and Therapeutic Medication Levels, Infection Disease by Oral, Nasal and Saliva. Hormones, Vitamin Levels & Tumor Markers by Serum.



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VIP CLIENT SERVICES

Our VIP Client Services Manager, along with a fully-trained client service team, are available to answer any questions or assist you with all of your needs.

We pride ourselves at having the most competitive turn-around-times, within 24-hours or less for most clinical chemistry, infectious disease, hematology, special chemistry and immunology. In microbiology, the PCR results of infection identification and antibiotic resistance are available the very next day with our automated Bio-Code™ system.

We are available to pick-up your STAT test samples at a moments notice, with our reliable couriers. We perform STAT testing on all routine tests and deliver results within 4 hours from the time of receipt.

We look forward to being of maximum service to you, your staff and your patients!



VIP SUPPORT SERVICES



- Bi-directional and uni-directional result interface to EMR's
- Online ordering and results available via Web, directly to EMR or your personalized portal.
- In-house billing services offering support with patients and their insurance companies.
- Competitive turnaround times.
- Consultations with pathologists available by phone whenever needed for questions.
- Highly experienced VIP Client Services Manager is 100% available to assist with ordering, specimen pick-up scheduling, results, supplies and questions.
- Dedicated and efficient couriers providing customized daily specimen pick-ups and delivery accuracy.
- STAT testing available for immediate and emergency situations. (Additional Fees will apply)
- Free Mobile Phlebotomist Services throughout California, Arizona and Nevada.



CLIA Certified, COLA and CAP Accredited

- ⌘ High Sensitivity & Specificity Technology
- ⌘ State-Of-The-Art Clinical Laboratory
- ⌘ All Insurances Accepted, Including Medicare & Medicaid
- ⌘ Voted #1 Laboratory in OC (2021 & 2022)

- ⌘ Personalized client services teams
- ⌘ Cost-saving strategies
- ⌘ Expedited turnaround times
- ⌘ VIP services for new accounts



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